

EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	1020	trouble adj2 ticket	US-PGPUB; USPAT	OR	ON	2008/04/29 19:01
L2	259	l1 same (stor\$3 or archiv\$3)	US-PGPUB; USPAT	OR	ON	2008/04/29 19:01
L3	182	l2 and (@ad<"20020816" or @rlad<"20020816")	US-PGPUB; USPAT	OR	ON	2008/04/29 19:01
L4	16661	escalat\$3	US-PGPUB; USPAT	OR	ON	2008/04/29 19:02
L5	39	l3 and l4	US-PGPUB; USPAT	OR	ON	2008/04/29 19:02
L6	177	l1 with status	US-PGPUB; USPAT	OR	ON	2008/04/29 19:16
L7	46	l4 and l6	US-PGPUB; USPAT	OR	ON	2008/04/29 19:16
L8	33	l7 and (@ad<"20020816" or @rlad<"20020816")	US-PGPUB; USPAT	OR	ON	2008/04/29 19:16
L9	3278	(call or transaction or communication) with report \$3 with (problem or failure or fault)	US-PGPUB; USPAT	OR	ON	2008/04/29 19:22
L10	743	escalat\$3 with (admin or administrator or manager)	US-PGPUB; USPAT	OR	ON	2008/04/29 19:23
L11	19	l9 and l10	US-PGPUB; USPAT	OR	ON	2008/04/29 19:23
L12	10	l11 and (@ad<"20020816" or @rlad<"20020816")	US-PGPUB; USPAT	OR	ON	2008/04/29 19:23
L13	30330	(call or transaction or communication) with agent	US-PGPUB; USPAT	OR	ON	2008/04/29 19:25
L14	149	l13 same escalat\$3	US-PGPUB; USPAT	OR	ON	2008/04/29 19:25
L15	104	l14 and (@ad<"20020816" or @rlad<"20020816")	US-PGPUB; USPAT	OR	ON	2008/04/29 19:25
L16	117726	(call or transaction or communication) with (question or problem or issue)	US-PGPUB; USPAT	OR	ON	2008/04/29 19:54
L17	1042	l16 same (old\$3 or aged)	US-PGPUB; USPAT	OR	ON	2008/04/29 19:54
L18	22344	escalat\$3 or increas\$3 near4 (priority or urgency)	US-PGPUB; USPAT	OR	ON	2008/04/29 19:54

L19	35	I17 and I18	US-PGPUB; USPAT	OR	ON	2008/04/29 19:55
L20	18	I19 and (@ad<"20020816" or @rlad<"20020816")	US-PGPUB; USPAT	OR	ON	2008/04/29 19:55
L21	23625	corrective near2 action	US-PGPUB; USPAT	OR	ON	2008/04/29 20:08
L22	1	I18 same "I23"	US-PGPUB; USPAT	OR	ON	2008/04/29 20:09
L23	0	I18 same I21	US-PGPUB; USPAT	OR	ON	2008/04/29 20:09
L24	2	I17 same I21	US-PGPUB; USPAT	OR	ON	2008/04/29 20:09
L25	53	I17 and I21	US-PGPUB; USPAT	OR	ON	2008/04/29 20:10
L26	47	I25 and (@ad<"20020816" or @rlad<"20020816")	US-PGPUB; USPAT	OR	ON	2008/04/29 20:10

4/29/08 8:16:22 PM

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